

Asif Saleh

Mississauga, ON

Multi-certified information technology professional with experience in leading IT operations and application projects to increase efficiency and decrease costs. Expert in business intelligence, testing, requirements specifications, workflow design, business requirements assessment, project plans, and technology solutions for business systems. Proven ability to lead teams, resolve conflicts, and manage resources.

TECHNICAL EXPERTISE

Applications: PowerBI, MS Office, Atlassian, SharePoint, ServiceNow, EMR

Languages/Frameworks: Python, SQL, HTML, CSS, JavaScript

PROFESSIONAL EXPERIENCE

The Hospital for Sick Children

Sr Manager, Epic Ambulatory Applications

April 2019-Present

- Developing IMT portfolio strategic plan, upgrade cycle, and initiatives
- Supporting delivery of IMT objectives and development of project milestones
- Developing reports related to Ambulatory care KPIs and metrics
- Liaising with cross functional teams on key hospital technology initiatives
- Build, deployment, and maintenance of EpicCare applications
- Leading review of testing methodology and accuracy of test scripts
- Providing support for integration of third-party clinical applications with central system
- Fulfilling data and report requests via Reporting Workbench, Clarity databases
- Developing dashboards and views through QlikView and PowerBI
- Supporting development of SickKids data governance model and integration of clinical databases
- Ad hoc troubleshooting of break fixes and system interruptions

Cancer Care Ontario

Team Lead, Service Management

July 2018-March 2019

- Led partnership with OntarioMD for SAR-EMR integration involving requirements elicitation, business process modeling, and iterative development
- Managed a team of analysts to support various IM/IT systems as part of CCC, OCSP, and OBSP programs
- Managed relationships and engaging stakeholders to support optimization requests, key deliverables, and resourcing
- Led logistics for the FIT Kit Data Submission Portal (DSP) development as part of Colon Cancer Check Program
- Led development and review of Data Dictionary, Minimum Data Set, and File Specifications for lab submission files
- Developed test cases for purpose of UAT in SAR, GI Endoscopy, InScreen, and ERDM systems
- Developed ITIL-based SOPs for lab and IM/IT maintenance
- Analyzed and reviewed service performance against SLOs/SLAs to align with corporate strategies

Mackenzie Health

Asif Saleh

Mississauga, ON

Epic EMR Team Lead, Analyst

March 2016-June 2018

- Primary role of systems analyst in building, testing, and optimizing Epic EMR system implementation for hospital billing and finance application (Resolute)
- Access and Revenue Cycle Readiness (ARCR) Lead as part of Epic's Operational Readiness Program
- Led Operation Summit for the senior leadership team, highlighting risks and mitigation strategies related to Finance, ROI, and Patient Access
- Led application testing, parallel revenue cycle testing, and collaborated with clinical teams for charge and integrated testing in six-month cycle
- Led project for credit card integration between Epic EMR and Tempus PaymentMate
- Project lead for data conversion during the implementation of Epic data warehousing to replace the pre-existing legacy software systems
- QA and conformance testing with West TeleVox, Plexxus, and Wayfinding App to enhance the patient experience
- Ensured Go Live Readiness by carrying out a Technical Dress Rehearsal (TDR) for both administrative and clinical care areas via Citrix

eSphere Ltd

Project Manager

January 2014-February 2016

- Led project for disentanglement of IBM towers and SLA related to IT Financial Management
- Internal analyses of various contracts (MS, Oracle, BES) and renegotiating under budget
- Financial analysis of client IT contracts and assets, leading to reduction in IT spending
- Planning, creating and executing statements of work for various deployments of Office 365 and offsite data backup (HIPAA compliant servers)
- Significant experience working with clients directly, setting up new systems and performing thorough walkthroughs and use case scenarios
- Conducted joint application design (JAD) sessions for in-house software
- Developed training materials for WordPress web and Android development modules
- QA document development and beta-testing of contract management software for third party software company; developing use case scenario document for end user with use of SDLC

EDUCATION

School of Public Health and Health Systems, University of Waterloo

Masters | Specialization: Health Informatics

Expected 2020

Faculty of Education, York University

B.Ed. | Specialization: Health and Physical Education and Chemistry

May 2014

Faculty of Health Sciences, York University

Honors B.Sc. | Specialization: Kinesiology and Health Science

April 2013

CERTIFICATIONS

IBM: Data Science for Business, Data Science Foundations, Hadoop Foundations

ITIL: Completed and certified in 2018

Lean Six Sigma White: Completed and certified in 2017

Epic: Resolute Hospital Billing